



JUSTICE TAX LLC
TAX RELIEF FOR ALL



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WELCOME TO JUSTICE TAX

Valued Client,

I am delighted to extend a warm welcome to you on behalf of the entire Justice Tax team. As the only tax resolution company driven by our founding principle to deliver justice for all taxpayers, we fight so you can live your life instead of worrying about your taxes.

As the President of Justice Tax, I assure you that our team is entirely devoted to your financial well-being. Your success is our priority, and we are dedicated to working diligently to achieve the best possible outcomes for you.

Thank you for choosing Justice Tax as your partner in navigating the complexities of tax resolution. We look forward to bringing justice to you!

Sincerely,
Joe Valinho



Joe Valinho
President of Justice Tax

MEET OUR TEAM

At our tax resolution company, we hire the very best in the tax industry. Our team is made up of skilled professionals who are knowledgeable about a wide range of tax issues. As a new client, you can trust our servicing team will ensure that you get the best possible tax resolution for you.



WARREN STAMM
General Counsel



LAURA KENNINGTON
Lead Licensed Tax Professional



TAMMY ALBERTS
Licensed Tax Professional



**MARLON
GONZALEZ VILLACRUZ**
Licensed Tax Professional



LILA SANDGREN
Licensed Tax Professional



**AMANDA
RAFIDI DELGADO**
Servicing Manager

MEET OUR TEAM



HEATHER BURKE-STEELE
Case Manager



KELSEY ELROD
Case Manager



LINDA GRONE
Case Coordinator



PAMELA REISCHMAN
Case Coordinator



JEANETTE VELEZ
Case Coordinator



AMY SOLOMON
Tax Preparer

Our dedicated servicing team takes great pride in providing top-notch customer service. We go the extra mile to ensure that each client's needs are met with utmost attention and professionalism. From answering your questions to guiding you through the process, our team is here to make your experience as smooth as possible. Your satisfaction is our priority, and we are committed to delivering the highest quality service.

GOLD STAR CLIENT ADVANTAGE



Our Gold Star Client Advantage is the foundation of Justice Tax, LLC, and it's dedicated to the complete satisfaction of our clients. This is an independent team that reports directly to the President of the company and has special authority to address and correct any issue a client may have with the level of service they've received from Justice Tax, LLC. Our goal is to ensure every client is 100% satisfied and receives the highest level of service every step of the way. Don't hesitate to call us – We are here for you.

JOSH KITTERMAN

"If you are not satisfied at any time with Justice Tax's level of service, contact Gold Star Client Advantage. We'll Make it Right."



Sincerely,
Josh Kitterman

IMPORTANT CONTACTS



Communication is vital for a successful case, so knowing who to contact for any scenario is important. Save this page for when you need to talk to us.



Legal Team

Contact us here to communicate with us about your active case.

CALL: 888-249-8821

EMAIL: MYCASE@JUSTICE.TAX



Payment Processing

Contact us here to communicate with us about your payments.

CALL: 888-856-0996

EMAIL: PAYMENTS@JUSTICE.TAX



Gold Star Client Advantage

Contact us here to give us feedback about your experience us.

CALL: 888-967-7797

EMAIL: GOLDSTAR@JUSTICE.TAX



Justice Tax Main Lines

Contact us here if you aren't sure which person is the best to speak with.

CALL: 888-545-6007

EMAIL: TAXHELP@JUSTICE.TAX

REQUESTED DOCUMENTS & FINANCIALS

Throughout your journey with Justice Tax, our team of Licensed Tax Professionals will kindly request specific financial documents from you. Providing these documents is crucial, as we cannot access this information unless it is shared with us.

To facilitate a smooth process, please ensure timely faxing, scanning, and emailing of these documents to your designated Case Coordinator. The prompt submission of these materials is essential to efficiently handling each stage of your case.

Given that the IRS may require the most current information at various points during the resolution process, there may be instances where we request these documents more than once. It's a good idea to keep these documents organized in a dedicated folder for easy accessibility.

Rest assured, there's no need to worry about having these documents on hand right now. We will provide guidance on when they are needed. Your understanding and cooperation is the key to a successful outcome.

WHAT IS A TAX ORGANIZER?

Tax Questionnaire to Prepare Tax Returns

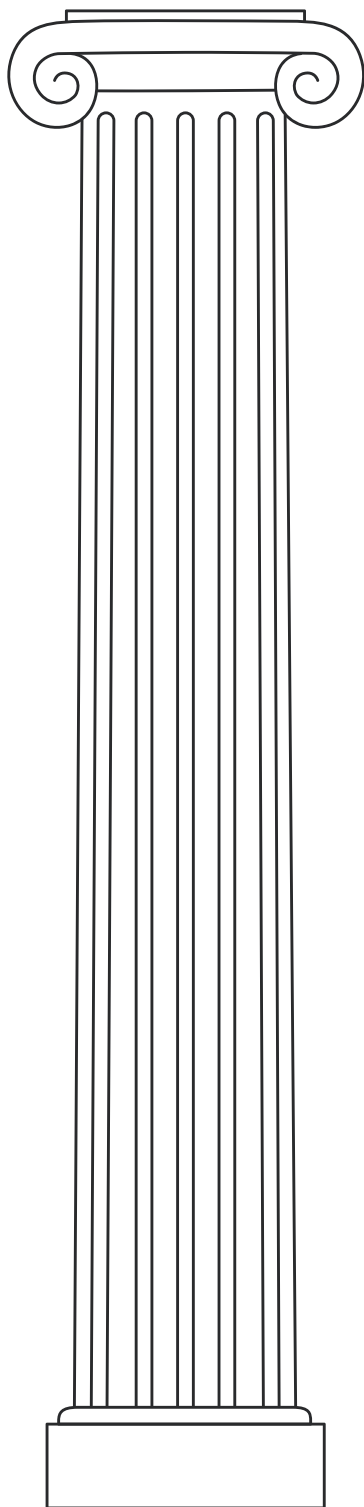
During your time with Justice Tax, as we work on your case, you will be asked to fill out and provide your legal team with a Tax Organizer. A Tax Organizer is a Tax Questionnaire to provide and confirm all relevant information that the Tax Preparer needs to complete the returns.

This form will cover most of your tax circumstances and allow your legal team to get you the best outcome possible.

This form is never sent to the IRS or used for any other purpose other than to prepare your taxes. The form does need to be completed in its entirety and given to your Case Manager as quickly as possible.

Don't feel overwhelmed, we're here to help you every step of the way!

WHAT MAKES JUSTICE TAX DIFFERENT?



Incorporated in 2000, Justice Tax, LLC and its predecessors continue our mission to help consumers achieve financial freedom from tax issues. For the past two decades, the founders of Justice Tax, LLC assisted consumers with financial struggles. We have facilitated over \$2.2 billion of financial obligations for over 20,000 individuals. There is nothing more important to us than our relationship with our clients. Each interaction we share with our clients is held with the care we would expect ourselves. We strive for complete satisfaction every time – Justice, Truth, and Liberty for all.

We have an A+ rating with the Better Business Bureau – the highest rating possible. Justice Tax, LLC is also an Accredited BBB Business. This means we are dedicated to upholding the BBB standards and guidelines with honesty and integrity. Because of our A+ rating and outstanding customer service, the BBB refers clients to us who are in need of tax resolution services.

Our team of Licensed Tax Professionals are members of the highest-rated organizations such as the National Association of Enrolled Agents, Martindale Hubble, Nolo.com, Lawyers.com, Solvable, Debt.com, Supermoney, Tax Buzz, Best Company, and many many more.

OUR ACCREDITATIONS

Justice Tax, LLC is committed to providing all taxpayers with assistance and personalized tax resolution services. We know taxpayers value working with a company that has experience and knowledge. We believe in justice for the taxpayers, justice for the IRS, and justice for the tax resolution industry, and our partnerships provide comfort to our clients that their case is being handled correctly and ethically. We are proud to be accredited by the organizations below.



TONY JUSTICE PARTNERSHIP

"Justice Tax will have your back."

Tony Justice

Mr. Justice is a full-time truck driver and country music star with over 4.3 million Spotify streams whose mission is to support, encourage, and engage with fellow truck drivers and taxpayers.

When we heard about Mr. Justice and saw that his mission is inspiring truck drivers and keeping them on the road, we knew we had to partner with him. Aside from the obvious connection of our shared name, we quickly realized that Mr. Justice and Justice Tax share the common goal of supporting truck drivers.

Justice Tax has helped thousands of truck drivers with their tax debt, and Mr. Justice creates music to inspire fellow truck drivers. He encourages them to drive on despite the long roads, long hours, and long days away from their families. When he's not creating music or driving, Mr. Justice is on social media, connecting truck drivers with solutions for common problems they face.



CHARITIES CLOSE TO OUR HEART



The Wounded Warrior Project assists veterans that incurred a physical or mental injury, illness, or wounds during the individual's military service on or after September 11th, 2001. Family members or caregivers of wounded service members may also be eligible for the Wound Warrior Project's benefits. The Wounded Warrior Project is a total donation charity, in which all proceeds donated to the charity directly benefits wounded warriors. Not a single dollar is paid by the veterans themselves – the charity states that ...their dues were paid on the battlefield.



Dreams Come True is Jacksonville's local-based wish-granting charity for children fighting a life-threatening illness. Since their founding in 1984, they have helped over 3,800 children. No child is placed on a waiting list nor denied a dream requested. 100% of their donation received is put directly towards granting a child their wish.



The Humane Society of the United States has several purposes; to provide direct care to many animals through shelters, veterinary services, and rescues. They also employ animal rights lawyers to fight for the protection and enforcement of animal rights law. The Humane Society is also one of the first on the front lines to rescue pets during national disasters, such as Hurricane Michael and the Camp Fire that devastated California.

CHARITIES CLOSE TO OUR HEART



Special Olympics provides year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities. This gives them opportunities to develop physical fitness, demonstrate courage, experience joy, and participate in a sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.



Toys for Tots is a program run by the United States Marine Corps that distributes toys to children whose families may be economically disadvantaged during Christmas. Justice Tax was drawn to Toys for Tots as many of their employees are parents themselves and understand the desire to provide for your children – especially this time of year. The employees of Justice Tax came together donated a variety of toys for children of all ages, where they waited under the Christmas tree at the Justice Tax Headquarters until our box was full and ready to go.



Hubbard House

Hubbard House is a domestic abuse center serving Florida's Duval and Baker counties. Hubbard House offers a 24/7 domestic violence hotline, shelter for domestic abuse survivors and their children, as well as community-based intervention. In its 45 years, Hubbard House has answered more than 108,750 hotline calls and sheltered over 45,000 survivors and children.

PATTY REEVES SCHOLARSHIP



This scholarship was created in memory of Patty Reeves. Patty exemplified excellence in Customer Service and Client Justice. She always kept in mind the 3 Pillars on which Justice Tax was built: Bring Justice to the IRS, Bring Justice to the Tax Resolution Industry, and Bring Justice to all taxpayers.

Recipients of this scholarship must possess the qualities and characteristics of Patty Reeves.

- Empathy – Ability to understand another person’s emotions and understand their point of view
- Patience – Ability to stay calm and engaged during critical client moments
- Knowledge – Ability to utilize company tools, policies, and programs to provide proficiency to clients
- Effective Listening – Ability to pay attention and truly listen to what the client is saying to let the client know you truly understand them

\$1,000.00 is available to any eligible student in college who meets the above criteria and would like to improve their Customer Service Skills by taking courses to reach the highest levels of Customer Service.

WHAT CLIENTS ARE SAYING



Margot T



07/03/2023

I had an expertly resolved experience with Justice Tax. Their representatives , Laura and Heather were always available to address my inquiries and completely explain the process step by step. They even financed my fee with a discount if it was paid within a calendar year. I would absolutely recommend their services to others who have federal and state tax issues.



Justice Tax, LLC Response

07/10/2023

Thank you so much for your kind words and for being our client.



Joan H.



04/27/2023

I was in a very hard spot and justice tax came through and helped me lift 59,000 pounds off my shoulders. Thank you for all you did for me



Justice Tax, LLC Response

05/05/2023

Thank you. We are so glad we could assist you.



Beata W



02/21/2023

I was more than lucky I came across Justice Tax. My dad had an issue with the IRS and he didn't have much time to fix it, and Heather B**** S***** with the team worked really hard to expedite the case. Me and my dad are extremely grateful for their hard work and patience with us. We were not so easy with them, we had so many questions and they were always able to answer them all. Once I was not so nice to Heather which I truly apologize for that, but Heather was very patient with me, kind, and understandable. Thank you Heather and Justice Tax for your hard work, professionalism, and dedication.



Justice Tax, LLC Response

02/24/2023

Thank you so much for being our client!

WHAT CLIENTS ARE SAYING



Ada B



12/21/2020

Ross was an amazing partner. Not only was he extremely knowledgeable, but he was also kind. No judgment. I know making this phone call could lead to some fear and anxiety, believe me, I was there, but once you speak to Justice Tax, that for me went away. Ross came up with a game plan that will save me ALOT of money and will make me compliant after not filing taxes for 10 years. If you are in tax trouble, the IRS is an unforgiving collection agent. PROTECT YOURSELF. Call Justice Tax, and if you are lucky, you will get to work with Ross... although I am sure all of their tax experts are just as knowledgeable.



Jennifer K.



11/13/2020

I had a consultation today with Josh. He took almost an hour of his time speaking with me, obtaining all the pertinent information, even speaking with the legal team to determine the best course of action and I am blown away at the customer service and overall experience I had with this company. So much so that I wrote a review on their social media accounts and with the BBB. So many times customers complain and TOO FEW let you know when you get it right. Thank you for being a company with integrity and knowledgeable employees. A prior experience with a tax company left me very leary and took me years to agree to another consultation and second opinion. But this company, specifically, my interaction with Josh renewed my trust in allowing a company like this to handle my tax debts.



Justice Tax, LLC Response

11/18/2020

Thank you so much for sharing your experience with our team. We take great pride in what we do and appreciate your kind words and feedback.



Chaz L



09/25/2020

I needed an abatement and could not figure it out. Justice Tax made it easy, and I got more back than anticipated. Highly recommend.



Justice Tax, LLC Response

09/30/2020

Thank you so much. We appreciate your recommendation and enjoyed having you as our client.

WHAT CLIENTS ARE SAYING



Catherine D.



06/29/2021

I owed ***** 14,000 dollars and Justice Tax was able to completely resolve this for me and I was deemed unable to pay by *****. No more worries about wage garnishment or hefty monthly payment plans!!! They were professional and held my hand through the entire process. I cant recommend them highly enough!!



Justice Tax, LLC Response

07/12/2021

Thank you so much, ***** , for your sharing your experience. It was a pleasure for us to have you as a client and your feedback is very helpful. We are so happy that you are now able to live a life free of tax worries.



CC



07/23/2021

Justice Tax saved me, as a business owner, on multiple occasions. From dealing with the State to dealing with the **** They have made my life so much less stressful and have helped me to keep the doors to my business open. When another tax company failed to provide services that I paid for, Justice Tax saved the day. I will not hire any other tax relief company besides Justice Tax for my future needs. They have gone above and beyond to help me. Everyone that I have had the pleasure to speak to has been kind and helped to ease my mind. Thank you, to the Justice Tax team!!



Justice Tax, LLC Response

08/11/2021

Thank you so much for your feedback. We strive to bring justice to all of our clients, relieve their stress, and help them achieve a life free of tax worries. We are so glad that you were able to get the resolution you were looking for, and we will definitely share your feedback with our team.



WADE K.



03/17/2021

Calling a tax relief service was one of the hardest things I have had to do. I knew I was in trouble with the IRS for not filing several years. Just selecting a tax service was a daunting task, I mean which ones actually do what they claim to do? In the end I called Justice Tax, mainly because they had more positive reviews than any of the others I had looked at. Turned out to be the smartest thing I could have done! Josh interviewed me and immediately put me right at ease, we talked for well over an hour to get to the root of the issue and come up with a plan. We didn't even discuss paying for the service until the very end of our conversation. That was a welcome change since the tax relief companies I had called a year or so earlier, that was all they were concerned about. Mandy was assigned to my case and she immediately went to work, she got the power of attorney filed and past filings taken care of. As a result of her hard work and dedication to her client she was even able to get the property lien removed as well as instead of Owing the IRS about 28K I ended up getting about 10K back. Absolutely amazing! I highly recommend Justice Tax to anyone with a tax problem that they cannot deal with on their own. The process is a bit slow due to the IRS being in no hurry to deal with old filings but the results are well worth the wait, as well as the piece of mind you get when the ball is rolling and things are finally finished.

WHAT CLIENTS ARE SAYING



Eldena W



07/17/2021

U all were awesome the first time I meant with you. Keep up the good work!



Justice Tax, LLC Response

08/11/2021

Thank you for your feedback! We are delighted to hear that you had a great experience with Justice Tax.



Melissa P



07/16/2021

Excellent service and very friendly. They absolutely got the job done!



Justice Tax, LLC Response

08/11/2021

We are so grateful for your feedback! Reviews like these help our team so much. Thank you for choosing Justice Tax it was a pleasure having you as a client. We wish you a life free of tax worries, but we will always be here for you in the future!



Mary L.



07/07/2021

During the pandemic one of my investment income streams completely disappeared. Unfortunately, this was the money I have used for the past 20 years to pay *****. I was, therefore unable to pay my tax obligation. ***** negotiated with ***** for a monthly payment which I can afford. I highly recommend their services.



Justice Tax, LLC Response

07/12/2021

****, we greatly appreciate your review. We are so happy that we were able to help you resolve your tax issues. Thank you so much for the recommendation!

WHAT CLIENTS ARE SAYING



James B



12/08/2021

I have no complaints; only good things to say about Justice Tax. From the first time I did an online questionnaire about my tax situation, they have stayed in touch with me and let me know what is happening each and every step of the way. I did pay them quite a hefty sum, \$3,000 over the course of a year, but it was worth it. I would highly recommend this company to anyone experiencing state and/or federal tax issues. They were a great help to me. :-)



Justice Tax, LLC Response

12/09/2021

Thank you so much for your feedback. We are honored to have had you as a client. We wish you a life free of tax worries, but if you ever need us again in the future we will always be here for you.



Charles V.



12/08/2021

Very good communication with me and my case worker and easy to get a answer right away. Very professional about there services to me and make sure that's is the right decision for my case.



Justice Tax, LLC Response

12/09/2021

We are so glad to hear that you had this experience with Justice Tax. We strive to bring the best possible resolution to each and every client, and we are thrilled to know our services met your needs. Thank you for being our client!



Joseph A



07/20/2021

I worked with several people at Justice Tax to get my issue addressed. ***** was my main point of contact and he kept me up to date on the activities. Every person I worked with was professional and knowledgeable. My issue was a little out of the norm, but they managed it to a very positive solution.They advised me of the documents they needed and after I submitted the documents, they took it from there. I am very pleased with the work that was done, the outcome, and the entire experience with Justice Tax.



Justice Tax, LLC Response

08/11/2021

We sincerely appreciate you taking the time to leave your feedback. At Justice Tax, we strive communicate with our clients thoroughly and frequently, keeping them updated until we reach a resolution. We are thrilled to hear that your issues were resolved and that our team was able to help you achieve your resolution. Thank you for your review!

WHAT CLIENTS ARE SAYING



Candy M



01/24/2022

Justice Tax has a great team and they truly do want to find justice for their clients. It isn't an easy process and it does require ***** of documents, but they made it easy. The outcome is better than if I would have tried to do this on my own. Great job and thank you all.



Justice Tax, LLC Response

02/01/2022

Thank you so much. We are glad we were able to help you with your tax situation.



Raquel Q



01/21/2022

I was a young waitress and was paid many years without taxes taken from my check. It finally caught up with me. I hired Justice Tax to get my caught up so I can get married and not drag this into my marriage. I'm glad its over and I'm good now.



Justice Tax, LLC Response

01/24/2022

We are so happy to hear that our team was able to help you get out of that burdensome situation. Congratulations on your marriage and we wish you a life free of tax worries.



April L



01/21/2022

Praise be to God! Thank you to Justice Tax for all of your help. We would recommend to anyone in dire straits like we were. So thnakful our issue is resolved.



Justice Tax, LLC Response

01/24/2022

Your review means so much to us! We always appreciate our clients recommending our services to others. Thank you for sharing!

WHAT CLIENTS ARE SAYING



John M



01/19/2022

They did a fantastic job with the way they handled my taxes thank yall so much for all the professionalism team yall have god bless you all great job ! *****



Justice Tax, LLC Response

01/20/2022

Thank you so much for your kind words! Reviews like these encourage our team and future clients alike, and we'd be nowhere without clients like you.



Thomas C



01/05/2022

Justice Tax worked hard to get me a safe, reasonable resolution to my case. They were very professional and fair with me, and I have had zero issues getting in contact with them when needed. Thank you staff!



Justice Tax, LLC Response

01/07/2022

Thank you for taking the time to share your thoughts with us. Reviews like these are very helpful for both our team and our prospective new clients. We pride ourselves on fairness and professionalism, so we are happy to hear you had a good experience with Justice Tax.



Patsy O



01/02/2022

The staff at Justice Tax has been very easy to work with. They are friendly and helpful. The communication for updates on progress has been very good.



Justice Tax, LLC Response

01/03/2022

Thank you so much for sharing your experience with us. We strive to make this process as easy as possible for the taxpayer, and we are delighted to hear that you were satisfied with our service. We appreciate you taking the time to write a review.

WHAT CLIENTS ARE SAYING



Randy F



02/15/2022

The ***** came after me for my 2016 taxes, which were paid and filed, but they had no record of it. My CPA messed me up, but Justice Tax got me back on track.



Justice Tax, LLC Response

02/16/2022

Thank you so much, we're so glad we could help you with this issue.



Todd K



02/15/2022

The *** has been bothering me for years, I finally had to do something about it. Justice Tax has got me all caught up and I'm currently not collectible. I can't ask for much more, great job.



Justice Tax, LLC Response

02/16/2022

Thank you so much, we're so glad we could help.



Rebecca R



01/31/2022

I worked with ***** and she did an excellent job keeping me in the loop on my case. I didn't try and bother her too much as I hired her to work on it. She was great.



Justice Tax, LLC Response

02/01/2022

Thank you so much. We are glad we were able to help you with your tax situation.

WHAT CLIENTS ARE SAYING



Bastian C



03/14/2022

Thank you for everything. Your team is amazing, kind and knowledgeable. We are finally debt free.



Justice Tax, LLC Response

03/16/2022

Thank you for your review, we are so happy you are debt free!



Julie S



03/07/2022

Justice Tax did a great job with our tax situation, we'd use them again. Thank you.



Justice Tax, LLC Response

03/08/2022

Thank you so much, *****!



Glenn F.



02/17/2022

I Had them do my last 5 years of tax returns , results are Great . ***** always got back to within 24 hrs.She is very efficient...



Justice Tax, LLC Response

02/28/2022

Thanks, *****!



Harry L



02/17/2022

I had a very good experience they really help me with my taxes I would recommend them.



Justice Tax, LLC Response

02/28/2022

Thank you, *****. We wish you the best!

WHAT CLIENTS ARE SAYING



Thomas C



03/25/2022

They always help alot and answers quick. I will use them again.



Justice Tax, LLC Response

04/01/2022

Thank you, *****



Sharon G



03/24/2022

Justice Tax is a professional and very responsive company and I highly recommend for all your Tax needs



Justice Tax, LLC Response

03/28/2022

Thank you, *****! We are so glad we were able to assit you.



Wilbur F



03/23/2022

Thanks for doing a great job with my case. I would have never had teh same outcome if I did it on my own.



Justice Tax, LLC Response

03/28/2022

Thank you, *****! We are glad we were able to resolve your tax issues.



Nancy J



03/17/2022

Very happy with Justice Tax. The case manager is very responsive to assist me with me case.



Justice Tax, LLC Response

03/28/2022

Thank you for your review of our services and case manager.

WHAT CLIENTS ARE SAYING



Maria b



07/05/2022

I am so glad I found Justice Tax LLC in Jacksonville, Florida. This was the first year I owed 10k in Federal Taxes after pulling out investments to repair my old house...I am glad I found this company. VICTORIA was very helpful on intake and setting up a payment plan for their services. KELSEY HAS BEEN VERY HELPFUL in helping me to deal with details and logistics of needed documents...All lawyers are great...I never became one but instead became a teacher...I certainly recommend this company to people who need tax help dealing with the IRS...I am in Ca...they deal with people nationwide.



Justice Tax, LLC Response

07/10/2022

Thank you for your kind words. We are happy to have you as our client.



William B.



03/31/2023

Everyone extremely competent and knowledgeable about evaluating and analyzing the situation.



Justice Tax, LLC Response

04/27/2023

Thank you so much for your review. We are glad we were able to assist you. Thank you for being our client.



JOANNE A



03/25/2022

***** was very down to earth and easy to understand. He told me the truth even if it meant he would not earn my business as a result. I was comfortable talking to him.



Justice Tax, LLC Response

04/01/2022

Hi Ms. ***** thank you for your kind words. ***** is very knowledgeable and we're glad he's part of our team.

WHAT CLIENTS ARE SAYING



Julio P



07/14/2022

My wife and I slept with no worries. No more sleepless nights. Justice tax is very aware of the IRS shenanigans and crazy rules that's only benefits themselves and not, we the people. Sarah, my wife and I love you thank you so much because day or night you were their for us going to miss you. PS. I feel like picking up a fight with the IRS so that my wife and I continue the relationship we had. Just joking ??



Justice Tax, LLC Response

07/19/2022

Thank you, *****. We are so happy to have you as clients. It has been a pleasure working with you and getting you the JUSTICE, you deserve.



Jeremiah G



06/06/2022

These guys did a great job with my taxes. I am happy and would recommend them to friends and family. It wasn't an easy process but it was worth it. Justice Tax and the team or great.



Justice Tax, LLC Response

06/12/2022

Thank you, *****. It was a pleasure to assist you with your tax situation. We are always here if you need anything in the future.



jana H



07/29/2022

I have been working with Justice Tax and my case manager Amy ***** has been the best. As I got letters from the IRS she kept me informed on the next steps, actions being taken, what to expect all the way to the end. I will be using them to file my taxes from now on. They negotiated with the IRS on my account and payments. I always received personalized responses and always knew my case personally. Thanks Amy and Justice Tax!



Justice Tax, LLC Response

08/10/2022

Thank you so much for your kind words. We are so happy we were able to assist you.

WHAT CLIENTS ARE SAYING



Pamela D



08/17/2022

Richard who is amazing made this process effortless. This company get the job done. The find ways to support and help you with your taxes. My taxes were complex and Richard understood my story, my taxes and the steps that was needed. Effortless is the key word I use because it was effortless. If you have complex taxes give them a call and ask for Richard.



Justice Tax, LLC Response

08/22/2022

Thank you for your review!



Johnny



07/24/2022

Johnny G. Justice tax helped me to clear a \$57,000 debt I'm so happy I found them .I would recommend them to anyone. ?? Get the justice you deserve.



Justice Tax, LLC Response

08/01/2022

Thank you, sir. ** are so happy to have you as a client.



Dr Svetlana M



07/23/2022

Justice Tax have been phenomenal! I worked directly with Amy Eidem and the team and it was one of best experiences I've ever had!. I would definitely recommend Justice Tax to anyone needing assistance in dealing with IRS! I will gladly return to Justice Tax if any need in future.



Justice Tax, LLC Response

07/27/2022

Thank you so much for your kind words. We are so happy to have you as our client.

WHAT CLIENTS ARE SAYING



Shirley D



01/20/2023

I am so glad I came across your company and was connected to an absolutely wonderful woman, Amy *****. I have never dealt with IRS so was very nervous and so thankful for Ms *****'s patience, kindness and professionalism, it was an extremely stressful time for me. If I could rate Justice Tax and Ms ***** with 20 plus stars I would do so in a heartbeat. I am a forever client of Justice Tax and Amy ***** which I highly recommend everyone retaining.



Justice Tax, LLC Response

01/23/2023

Thank you so much for your kind words. We are so happy to have you as our client.



William M.



08/23/2022

Justice Tax had all the answers and guidance that I could have asked for. Very quick and responsive , no B.S. group to deal with. Richard ***** and all associated with him are the best .



Justice Tax, LLC Response

08/29/2022

Thank you for your review. We are happy to have you as our client.



Theresa W



08/23/2022

Let me first start by saying Richard ***** from Justice Tax helped me out a great deal with my tax issue. I was very satisfied with his professionalism and he kept me updated with all the information I needed regarding my tax issues. It was resolved and I am very happy. Theresa W.



Justice Tax, LLC Response

08/26/2022

Thank you for your review. We are so happy to have you as our client.

WHAT CLIENTS ARE SAYING



Lynette G



12/22/2021

They worked very hard to help me, the end result was a blessing. I needed help and they helped me.



John B



03/13/2022

The personnel working for justice tax are ***** they're very professional they kept me updated if I had any questions that needed to be answered they made sure that I got an answer quickly I would recommend them 100 times fold I want them to know I love them all



Justice Tax, LLC Response

03/16/2022

Thank you, ***** . We appreciate your kind words!

TAXPAYER BILL OF RIGHTS



Your Rights as a Taxpayer

Publication 1

This publication explains your rights as a taxpayer and the processes for examination, appeal, collection, and refunds. Also available in Spanish.

The Taxpayer Bill of Rights

1. The Right to Be Informed

Taxpayers have the right to know what they need to do to comply with the tax laws. They are entitled to clear explanations of the laws and IRS procedures in all tax forms, instructions, publications, notices, and correspondence. They have the right to be informed of IRS decisions about their tax accounts and to receive clear explanations of the outcomes.

2. The Right to Quality Service

Taxpayers have the right to receive prompt, courteous, and professional assistance in their dealings with the IRS, to be spoken to in a way they can easily understand, to receive clear and easily understandable communications from the IRS, and to speak to a supervisor about inadequate service.

3. The Right to Pay No More than the Correct Amount of Tax

Taxpayers have the right to pay only the amount of tax legally due, including interest and penalties, and to have the IRS apply all tax payments properly.

4. The Right to Challenge the IRS's Position and Be Heard

Taxpayers have the right to raise objections and provide additional documentation in response to formal IRS actions or proposed actions, to expect that the IRS will consider their timely objections and documentation promptly and fairly, and to receive a response if the IRS does not agree with their position.

5. The Right to Appeal an IRS Decision in an Independent Forum

Taxpayers are entitled to a fair and impartial administrative appeal of most IRS decisions, including many penalties, and have the right to receive a written response regarding the Office of Appeals' decision. Taxpayers generally have the right to take their cases to court.

6. The Right to Finality

Taxpayers have the right to know the maximum amount of time they have to challenge the IRS's position as well as the maximum amount of time the IRS has to audit a particular tax year or collect a tax debt. Taxpayers have the right to know when the IRS has finished an audit.

7. The Right to Privacy

Taxpayers have the right to expect that any IRS inquiry, examination, or enforcement action will comply with the law and be no more intrusive than necessary, and will respect all due process rights, including search and seizure protections and will provide, where applicable, a collection due process hearing.

8. The Right to Confidentiality

Taxpayers have the right to expect that any information they provide to the IRS will not be disclosed unless authorized by the taxpayer or by law. Taxpayers have the right to expect appropriate action will be taken against employees, return preparers, and others who wrongfully use or disclose taxpayer return information.

9. The Right to Retain Representation

Taxpayers have the right to retain an authorized representative of their choice to represent them in their dealings with the IRS. Taxpayers have the right to seek assistance from a Low Income Taxpayer Clinic if they cannot afford representation.

10. The Right to a Fair and Just Tax System

Taxpayers have the right to expect the tax system to consider facts and circumstances that might affect their underlying liabilities, ability to pay, or ability to provide information timely. Taxpayers have the right to receive assistance from the Taxpayer Advocate Service if they are experiencing financial difficulty or if the IRS has not resolved their tax issues properly and timely through its normal channels.

The IRS Mission

Provide America's taxpayers top-quality service by helping them understand and meet their tax responsibilities and enforce the law with integrity and fairness to all.

CLIENT BILL OF RIGHTS

Justice Tax, LLC is committed to unparalleled standards of client satisfaction in our communication and services. We want our clients to understand their rights so they are never given less than the best. Due to this, we have drafted up our Client Bill of Rights.

I

Justice Tax, LLC clients have the right to the highest professional honesty our company is known for.

II

Justice Tax, LLC clients have the right to a complete understanding of what outcomes they should expect.

III

Justice Tax, LLC clients have the right to empathetic professionalism, with their concerns understood and their needs anticipated.

IV

Justice Tax, LLC clients have the right to professional discretion, with the guarantee that their information will stay between them and those working on their case.

V

Justice Tax, LLC clients have the right to open communication with those working on their case, including detailed updates at every step and as a follow-up after their case is complete.

CLIENT BILL OF RIGHTS

VI

Justice Tax, LLC clients have the right to be fully informed every step of the way, in a way that suits their needs.

VII

Justice Tax, LLC clients have the right to a full and detailed overview of their situation and how they got there.

VIII

Justice Tax, LLC clients have the right to the information and resources they need to hold power over their own interests now and in the future.

IX

Justice Tax, LLC clients have the right to efficient services, devoted efforts towards the best possible outcome, and a team that treats them as more than just a customer.

X

Justice Tax, LLC clients have the right to full satisfaction due to our Guarantee and Gold Star Client Advantage team.

FREQUENTLY ASKED QUESTIONS

Justice Tax understands that you have questions, and this may be your first time dealing with a tax issue. Always remember, we are here to help; you are not alone. Here is a list of questions that some of our clients frequently have:

Where do I find the contact and fax numbers I will need as my case is being worked?

Please see your initial Welcome email and all the contact information on the bottom of our emails. Additionally, you can refer to page 5 of this New Client Welcome Packet for a list of important phone numbers.

Who do I contact with any questions I have?

If you have any questions, you should always contact your Case Manager assigned to your case. If you are unable to reach your Case Manager, please call the Legal Team number, and someone else on your team will be able to help you.

Who do I call if my Case Manger is unavailable?

If you are unable to reach your Case Manager, please call the Legal Team number and someone else on your team will be able to help you.

What do I do if I receive a letter from the IRS?

Justice Tax should receive a copy of any letters that you receive from the IRS, as your Power of Attorney and Declared Representative. This is part of the Due Process Clause of the Constitution as it requires the IRS to send all notices to the taxpayer direction to satisfy a 'notice' requirement. As you know, the USPS mail does have some difficulties at times, please send any and all notices to your Case Manager.

FREQUENTLY ASKED QUESTIONS

How long do the negotiations take with the IRS?

Each and every case with the IRS is different and there are many factors that determine how long the negotiations may take. Sometimes, the length of a case is determined by client cooperation, IRS response, Revenue Officer assignment, and general processing times.

How do I make a payment to Justice Tax?

If you need to make or change a payment, please contact our Billing department at 866-724-2041, or advise your Case Manager and they can connect you to that department.

Can you get the penalties and interest removed if I pay in full?

The IRS may remove penalties if there is reasonable cause to grant relief. The IRS Internal Revenue Manual says that, "Reasonable cause relief is generally granted when the taxpayer exercised ordinary business care and prudence in determining their tax obligations but nevertheless failed to comply with those obligations." The IRS has discretion to grant or deny relief in every case. We have assisted many clients with successful penalty removal, discuss this with your Case Manager and Legal Team and they will advise you on what is needed for the attempt.

What is a tax lien?

A federal tax lien is the government's legal claim against your property when you fail to pay a tax debt. It is the government's way of letting other creditors know that their claim to your property comes first. A tax lien may impact your credit score, can complicate the process of selling your home, and may endanger your professional license or security clearance. If you are concerned about IRS Tax Liens or have specific questions, please consult with your Case Manager or Legal Team.

FREQUENTLY ASKED QUESTIONS

What happens if I lose my job or make less money and cannot pay the monthly Installment Agreement payment with the IRS or State?

If at any time your financial situation changes and you are unable to make your monthly installment payment to the IRS, call Justice Tax or the IRS. Try to avoid stopping your payments because the IRS will treat this as a default and they can use enforcement action to collect the taxes (i.e. bank levies, wage garnishments, property seizure, etc.). The Legal Team at Justice Tax can amend an agreement if your financial situation changes by submitting updated income and expenses, supporting a diminished ability to pay. If your financial situation changes such that you are unable to continue to make payments, please call our GoldStar Client Advantage Team or your Case Manager.

Can I still call with questions even after my case is completed?

Yes, Justice Tax still available to answer questions. Although your case is no longer considered 'active', our Legal Team can still answer general questions that you may have about your tax situation or correspondence received from the IRS. If your case requires additional services, we will advise you of the services and fees we would need to charge you at that time.

How do I know what is happening with my case?

We will update you as important progress is made on your case. Our goal is to update you on your status every 2 weeks. You may also contact us any time if you want more information about your case.

FREQUENTLY ASKED QUESTIONS

Can't I simply not pay the tax debt?

Should you choose not to resolve your tax debt, you leave yourself vulnerable to collection actions such as wage garnishment, bank levies and even property seizure. By creating a formal resolution, we ensure that your debt is handled in a way that is in your best interest, while allowing you to avoid aggressive collection efforts. The IRS is generally considered the most powerful collection agency in the country, if not the world.

I'm in an installment agreement, but the IRS keeps taking my refunds. Why is that?

While you are in an installment agreement, or really while a tax debt balance remains unpaid, the IRS will take your refund and put it toward your tax debt balance. This is called a refund offset. The IRS will continue to do this until the tax debt is paid in full or the statute of limitations runs out on the debt. I'm in an IA, but my tax debt keeps getting bigger.

Can't I settle for less and be done with it?

Your tax team will evaluate your situation to determine the best IRS program, which may or may not lead to paying less than the total tax owed.

THANK YOU

Dear Valued Clients,

As the Founders of Justice Tax, we are humbled and grateful for the trust you have placed in us to navigate the complexities of your tax matters. It is with sincere appreciation that we extend our heartfelt gratitude for choosing us as your partners on this journey toward financial resolution.

From the inception of Justice Tax, our mission has been rooted in our unwavering commitment to provide expert tax solutions and to do so with the utmost compassion and integrity. Each and every one of you has become an integral part of our extended Justice Tax family, and your success stories are the driving force behind our tireless dedication.

We understand that facing tax challenges can be overwhelming, and we want you to know that your confidence in us fuels our determination to deliver exceptional results. Our team of dedicated tax professionals stands ready to stand by your side, offering personalized support and guidance every step of the way.

Thank you for allowing us to serve you and for entrusting us with your financial well-being.

It is an honor and privilege to assist you in achieving the peace of mind and resolution you deserve. Together, we will continue to overcome obstacles and forge a path toward a brighter financial future.

With Heartfelt Gratitude,

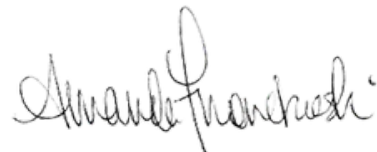
Chris Green



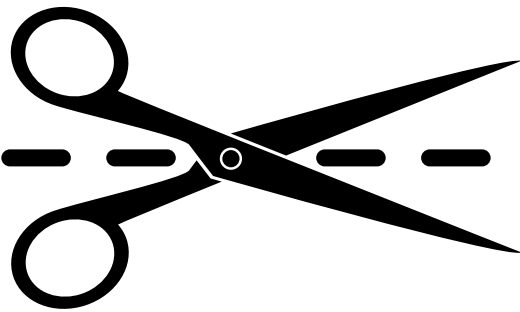
Warren Stamm



Amanda Fronckoski



TAX PREPARATION COUPON



As a Justice Tax client, you get

\$1000

OFF

next year's tax return.

FAX

To: Justice Tax, LLC

From: Your Name

Fax: Enter Recipient Fax

Fax: Enter Sender Fax

Phone: Enter Recipient phone

Phone: Enter Sender phone

No. Pages: Number of Pages

Date: Enter date

Subject: Enter subject

Comments: